

## WAAPO Safe House Progress Report January – December 2021



### Project Name : Children on the move ( Safe House Program )

About the project	Main interventions
Is to strengthen referral system for the survivor of GBV and child protection and to provide multi- sectoral response service incl. Safety, PSS, legal and medical.	<p><b>Interventions are include:</b></p> <ul style="list-style-type: none"> <li>• Safe house operations in Hargais, Burco and Borama.</li> <li>• WAAPO Free-toll hotline service.</li> <li>• Child-Protection Desks for Psychosocial service &amp; case management support through referrals.</li> <li>• SGBV prevention, mitigation and responses.</li> <li>• Strengthened community-based Child protection mechanism system incl. CP-Premero system.</li> </ul>

### 1.1. Overview:

WAAPO Shelter is the only safe house exist in Somaliland. We provide critical care and support for the survivors of Gender-based violence with real security concerns and child protection. The Safe House provides both direct assistance and multi-sectorial responses such as safety and security, psychosocial support and counselling, medical-legal assistances through referrals and case management support.

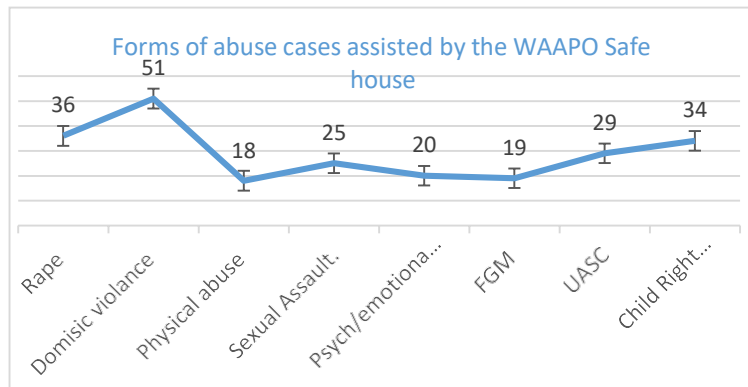
The Safe House provides three months of temporary housing, meals, hygiene supplies, child recreation material, family mediation and a reintegration program to assist survivors of GBV in reintegrating into their families of origin. WAAPO, for instance, runs three safe houses in Somaliland in three main cities Incl. Borama, Hargaisa, and Burco. As part of the WAAPO's efforts to support survivors of SGBV and CP to offer quality safe house service.

### 1.2. Progress Information

During the months of Jan- December, 2021; WAAPO safe house accommodated 129 survivors of gender-based violence (129 F, 0 M); and 63 child abuse individual cases (34 Girls, 29 boys).

A total of 232 survivors consisting of 36 rape, 51 domestic violence, 18 Physical abuse, 25 sexual abuse, 20 psych/emotional abuse 19 FGM/C, 29 UASC, 34 Child right violation.

They benefited Safe house services incl. accommodation, literacy skills, and counselling. They have also assisted case management service provision through referral support Incl. medical-legal service, follow-ups and access to relocation support.



Similarly, the PSS Counsellors at WAA PO safe houses conducted 38 weekly counselling sessions and reached 118 (F 82, M 36, ) in which they offered basic emotional support, one to one and group counselling, and family mediation services. Moreover, a total 84 Individual (84 F) Safe house residents attended literacy skills program incl. adult education (40F) and tailoring skills (44F). For the COVID-19 responses, a total 463 Female in the safe house were also assisted sanitation and hygiene supplies to protect them from COVID-19. Lastly, a total of 228 children (98 B 26 G 130) were offered child recreation material support.



**WAAPO @waapo\_org · Jul 20** ...  
 Explore New WAAPO Safehouse Farmhouse. It's an ideal spot to provide emotional support and therapy along with the recreation activities and CFSS for kids and survivors in the Center.

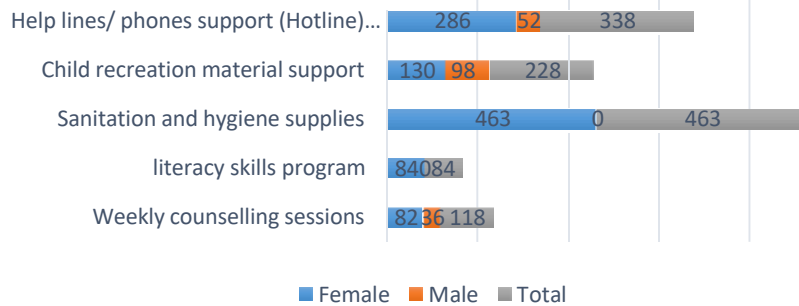


With the support of UNICEF, 2020 alone, in a total of 338 children (Boys 220, Girls 118) - child rights violation, UASC, and CoTM have been reached. They have been assisted CM, care, and support through WAAPO Safe house & CP-Desks  
[@unicefsomalia](https://www.unicef.org/somalia)



To ensure the quality of services being offered at the safe house, the managers are strictly following and adhering to the established safe house SOP's and protocols within the lenses of survivor centered-approach. And ensure, to protect survivors in the safe house from COVID-19. Furthermore, all WAAPO Safe House employees were attended PSEA training and obtained their certificated provided by UNICEF.

### Direct Service Delivery In The Safehouse.



Families and children in WAAPO Safe house in Hargaisa.Somaliland.

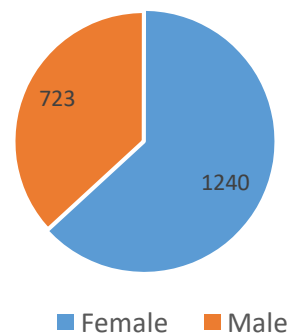
## A. Hotline Support

To provide crises intervention support and case management via hotline, improve referral pathway through phone-based referral pathways and to provide support to survivors of GBV, CP and persons affected by the COVID-19 or at risk.

WAAPO has established Free-Toll hotline in Hargaisa Safe house and assigned dedicated focal person (Hotline handler) to receive, record and response complaint and report regularly

A total of 1963 which are consisting 1240 F, 723 M. has been reached through help lines/ phones support and they provided remote PSS, referrals, information about the service that WAAPO provides and others and COVID-19 prevention message.

Disaggregate hotline data by gender,



**WAAPO** @waapo\_org · Aug 5

WAAPO Center. Lovely tradition dance from our cherished communities!! Beautiful day to our communities, safe house residents, WAAPO frontline team and UNICEF team!



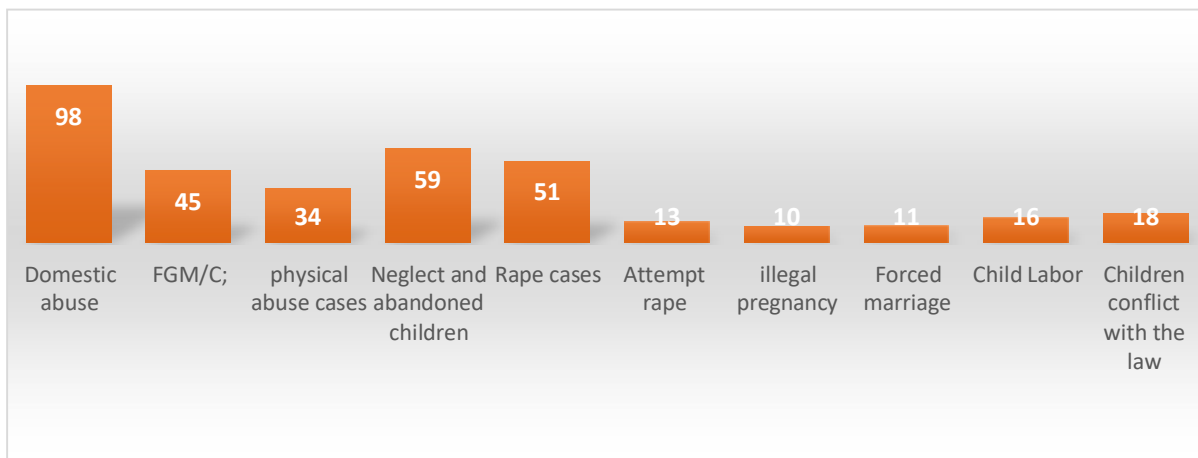
\*\* In the safe house, refugee children and their families distributed child play recreation materials support thanks @UNHCRSom



### 1.3. GBV Prevention and Responses Progress:

With the support of UNICEF, WAAPO is implementing SGBV interventions program to provide protection services for the survivors of Gender-based violence through the transitional Safehouses supports, C-care approach, strengthening the referral system and empowerment communities' incl. women and girls to promote self-reliance and independence through social reintegration, education and campaigns.

During the reporting period, WAAPO has identified and handled a total of 412 (F 277, M 135) SGBV women survivors with cases ranging from 98 domestic abuse; 45 FGM/C; 34 physical abuse cases; 59 Neglect and abandoned children, 51 Rape cases, 13 attempt rape cases, 10 illegal pregnancy, 11 forced marriage, 34 force labor (domestic work), and 57 vulnerable female migrants. This case reported both included community members referral and self-referral by the victims themselves.

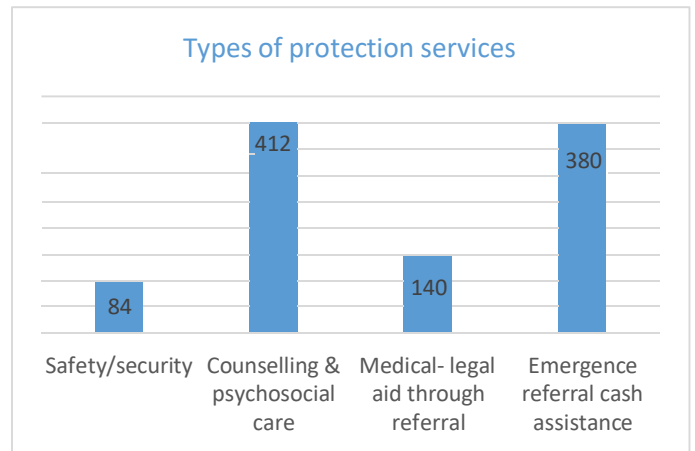


I'm grateful to have found a haven of safety and a place to give birth. Said Hamda (not her real name) is currently residing at the WAAPO Safe House supported by UNICEF.



Amira is seven years old. She returned home from the WAAPO Safehouse supported by UNICEF. "I still seek support for my mother." Amira stated.

The identified SGBV survivors fully benefited from range of protection services, care and support in which included (84) safety/security, (412) Counselling & psychosocial care; (140) medical- legal aid through referral, (380) Emergencereferral cash assistance. The below figure is the breakdown of assistance and support provided and type of the GBV were reported.



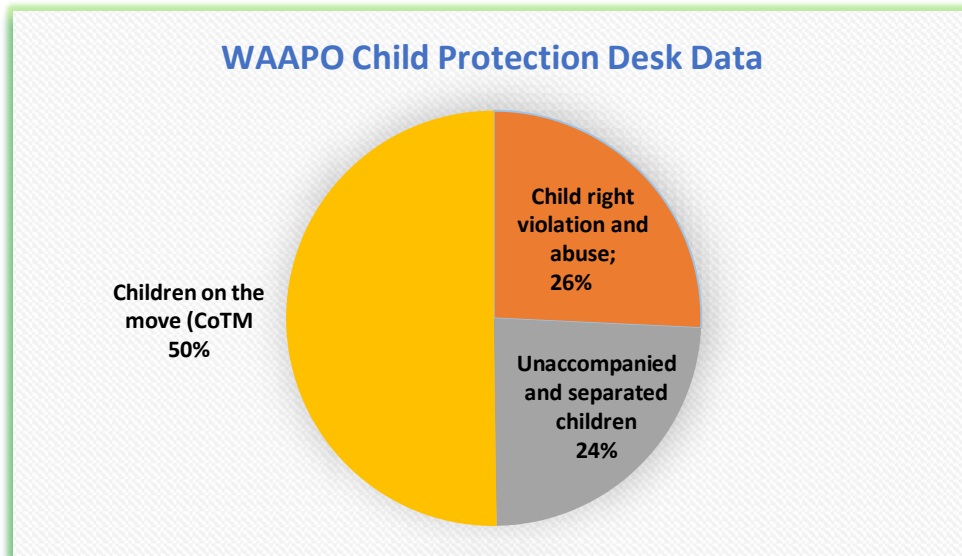
Home visit assessment with the mobile unit in Hagias IDPs

#### 1.4. Child protection Desk

WAAPO continued to run Six- Child-protection Desks which provides CP services and referrals to child abuse cases, UASC, returnee children, migrant children, children at risk of protection. The desk offers psychosocial assistance, recreational activities and toys for children and referral support for the children with illnesses to attain medical assistances. As well as the monitoring for the child protection concerns during cross border movement, reduce risks for the CoTM and improve protective environment along migratory routes.

During the reporting period, the CP-desk helped in total of;196 (145 Boys 51 Girls) in which 120 (Boys 54, Girls 66) child right violation and abuse; 112 (Boys 51, 61 Girls) Unaccompanied and separated children (UASC); and 234 (Boys 121, Girls 113) Children on the move (CoTM).

## WAAPO Child Protection Desk Data

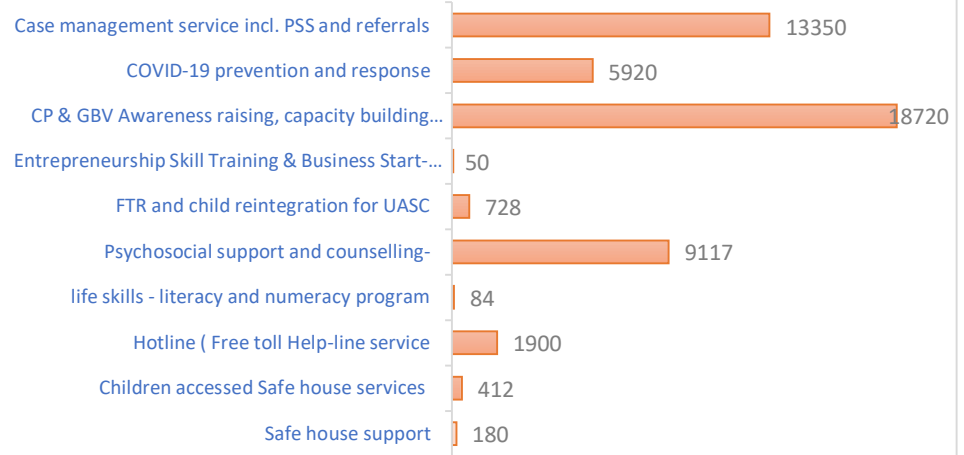


They identified children benefited needed care and support including protection and referral to appropriate services, vulnerability assessment & case management services incl. counselling and psychosocial support, recreational materials for children, case advocacy for the complicated cases, emergence cash assistances, monthly reintegration activities and safe house through direct referral from CP-Desk.

### Summary Progress of the GBV and CP progress.

- 129 GBV Women survivors and women at risk of abuse provided Safe house support.
- 412 children (301 Boys 111 Girls) accessed Safe house services in Hargaisa, Burco and Borama.
- 1900 Persons (243 F 272 M) reached through Hotline (Free toll Help-line service) .
- 84 Person (84 F) completed life skills - literacy and numeracy program in the Safe house.
- 9117 children (4123 G 4994 B) received psychosocial support and counselling in CP-Desks, WAAPO safe houses.
- 728 UASC (323 B 405) has been identified and provided FTR, reintegration and facilitated reunification with the family of origin.
- 50 GBV survivor and youths adolescents (29 F 21 M) reached through Entrepreneurship skill training and business start-ups.
- In total 18720 persons (9210 F 9510 M) has been reached through awareness raising, capacity building and community led session on SGBV prevention and response and child protection.
- 23 vulnerable adolescents (17 Girls and 6 Boys) has successfully completed entrepreneurship skills training and business start-ups (Upshift) with UNICEF support.
- 5920 Persons (2210 M 3710 F) reached through COVID-19 prevention and response in which 500 HHs received PPE and COVID-19 supplies.
- 13350 Individuals (2110Boys, 3100 Girls, 4210 Male and 3930 Female) received quality service through case management service incl. PSS and referrals.

## Summary Progress of the GBV and CP Program.





### Aisha Case Study

Caasha Ahmed, a 35-year-old woman, is a WAAPO shelter resident. Her nationality is Djiboutian. Caasha moved to Hargeisa a couple of years ago and has a total of six children.

Caasha lived with her husband, who regularly assaulted her and her children. He would become enraged at the little inconvenience and assault her, leaving her with bruises on her body and causing her to lose her front teeth. One day, Caasha fled, abandoning her children behind. She approached the Minister of Justice, who directed her to WAAPO Safe House.

When she came to the WAAPO shelter, she was given counseling, accommodation, three times a meal, hygiene supplies, assistance, and safe transportation to other services. She also received winter clothes and recreation activities in the center and has access to the Internet and Television.

Caasha attends counseling sessions where she is able to talk about the trauma she endured and learn ways to manage her emotions and her anxiety. Caasha will be provided one-time emergency cash assistance and full medical examination and hospitalization by WAAPO.

Caasha initially felt unsafe. She now feels well supported and safe in the shelter. She is happy with the services she has received from WAAPO agencies.

### Dina Case Study

Dina, a 27-year-old woman, is a resident of the WAAPO Shelter. She is Ethiopian by nationality. In 2018, she moved to Hargeisa and got married. Dina has two children, aged two and seven months.

After Dina's first year of marriage, her husband stopped financially supporting her. Her husband was gone for months, so she was left alone with her child. Dina began to fear for her life and the lives of her children when her husband began to physically abuse her, threatening her on multiple occasions. She sought help from UNHCR which referred her to WAAPO Shelter

When she came to the shelter she left everything behind and only brought her two kids with her. She was given counseling, accommodation, three times a meal, hygiene supplies, assistance, and safe transportation to other services. Dina also receives child supplies e.g., diapers and baby formula (milk) continuously.

Dina is currently in the process of getting a refugee card for herself and her children and will attend an RSD Interview. Also, there is an ongoing discussion about Dina's case between WAAPO and the Legal Clinic.

Dina initially felt anxious and fearful for her life and the life of her children. 'At one point I was scared of my husband and what he could do to me and my children, but now that there is security in the shelter, I feel safe. Dina is optimistic about the future. Dina is satisfied with the services she has received from WAAPO agencies.

### Duniya Case Study

Duniya is a 32 Years old former resident of WAAPO Shelter.

Her ethnicity is Ethiopian. She's a mother of five children. Duniya's youngest child had been sexually assaulted (raped) by a boy who lived nearby. When the incident occurred, his entire family vanished. The child was in critical condition, and the mother was distraught by the ordeal and extremely traumatized.

When she came to the WAAPO center, she has given a counseling service, accommodation, three times a meal, hygiene supplies, medical assistance, and safe transportation to other services; Amina, with her children, received child supplies such as winter clothes and recreation activities in the center.

Duniya is now registered as a refugee and is in the process of getting a subsistence allowance from UNHCR. She was also given a medical checkup and treatment for her youngest child.

Duniya was relocated and given a one-time relocation cost. She continues to get support from WAAPO through follow-ups and counseling sessions. She has access to free healthcare through DRC. Duniya is pleased with the services has received from WAAPO agencies.

### Fakhriya Case Study

Fakhriya is a 40-year-old resident of the WAAPO Shelter. Her nationality is Yemeni and spent the majority of her life in Yemen. Fakhriya came to Hargeisa to work and financially support her mother, who lives in Yemen. She, on the other hand, had nowhere to go or work and was referred to WAAPO by the Yemen committee agency.

Fakhriya arrived in Hargeisa, Somaliland, to work and earn money in order to help her sick mother in Yemen. It's difficult for her to work here because she doesn't speak Somali or English. She wants to move to either Somalia or Lebanon.

When she came to the WAAPO center, she was given accommodation, three times a meal, hygiene supplies, assistance, and safe transportation to other services. She also has access to the internet and television.

Fakhriya's case is still ongoing and the agreed action plan is the provision of emergency cash assistance and UNHCR

to conduct a vulnerability home visit assessment for this case to facilitate the RSD process.

### Farxiya Case Study

Farxiya is a 30 years old female that lives in WAAPO Shelter. She is Ethiopian in nationality. She's the mother of five children.

Farxiya was raped by a man she was dating last year. Farxiya became pregnant unintentionally. He denied the pregnancy after she informed him of her pregnancy. Farxiya was terrified and alone, with nowhere to turn. She resided with her mother for a while before seeking assistance from UNHCR and was referred to WAAPO Shelter. She gave birth while she was staying in the shelter.

When she came to the WAAPO center, she was given counselling, accommodation, three times a meal, hygiene supplies, assistance, and safe transportation to other services. Farxiya continuously receives child supplies such as winter clothes, diapers, and baby formula (MILK) as well as recreational activities in the center and has access to the internet and Television.

Farxiya will have access to WAAPO's Life Skill Program and will be provided relocation incentives for her phase-out.

Farxiya initially felt anxious and alone. She now feels supported and less anxious living in the shelter. She feels safe and optimistic about the future and wants to start a business and reunite with her children. She's pleased with the services she has received from WAAPO agencies.

### Ikraan Case Study

Ikraan is a 23 Years old former resident of the WAAPO shelter. She's a married mother of three children, two boys, and one girl.

Her husband was an abusive man who beats her habitually, resulting in injuries to her arms and head, and she is emotionally fragile. She stated that her husband's family is unsupportive, claiming that his mother is mentally ill, his father passed away, and other family members refuse to support them. MESAF referred to WAAPO safe house.

When she came to the WAAPO center, she has given a counseling service, accommodation, three times a meal, hygiene supplies, medical assistance, and safe transportation to other services; Ikraan, with her children, received child supplies such as winter clothes and recreation activities in the center.

Ikraan was relocated and provided a one-time relocation cost. She gets monthly maintenance and child support from her husband. Ikraan continues to get follow-up support from WAAPO e.g. Home visiting counseling sessions and health care provision from MESAF. She's pleased with the services she has received from WAAPO agencies.

